

PAI Release User Guide

Introducing PAI Mobile

The PAI Mobile app has arrived! Whether boarding a new terminal, entering signed documentation into the system, or monitoring your portfolio via the many useful reports, managing your ATM portfolio on the go will be significantly easier with the use of the new PAI Mobile app.

The app operates on both Android® and Apple® devices.

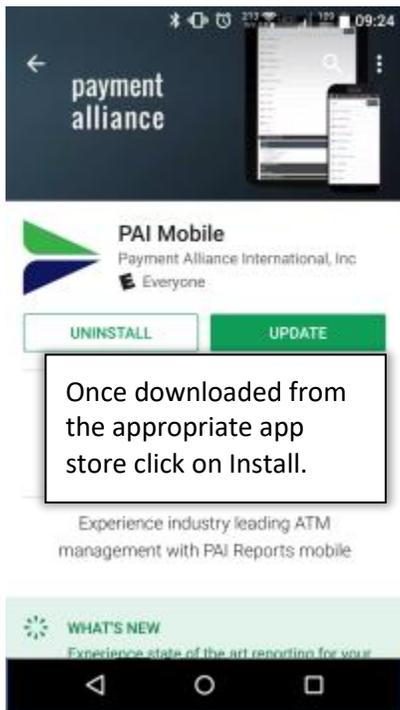
Users can find the app on the Google Play or Apple Store by searching for “PAIMobile”, “Payment Alliance International”, or “PAI Reports”

Download Today!



This release document will serve to highlight the tools and capabilities that can be found in the mobile app, as well as a basic guide for using PAI Mobile.

Getting Started



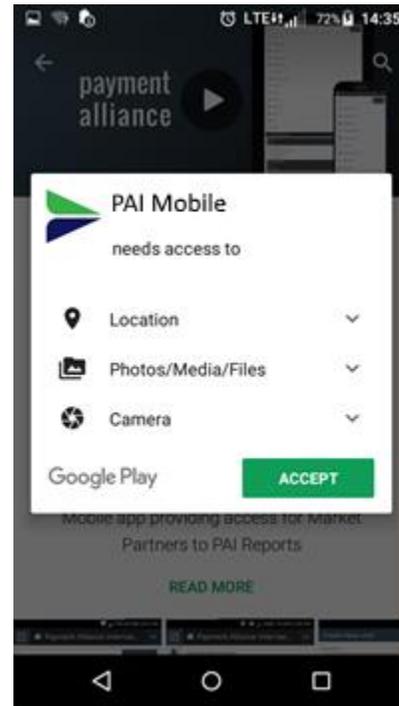
PAI Mobile will need access to three aspects of your smartphone. Depending on the device, you may be asked at install, or when the app is opened.

Location - this allows the app's use of GPS in your phone to provide directions to a terminal via Google Maps, and to provide proximity data for terminals.

Files - This provides the user a means of uploading a photo or a file that resides on your phone to PAI.

Camera – This allows access to your phone's camera so that pics can be directly uploaded (location/terminal photos, or documentation for boarding terminals).

To make use of all the tools PAI Mobile provides, click on "Accept".

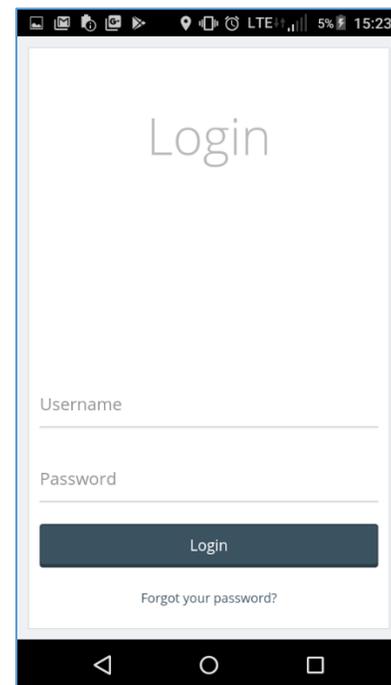


Once installed the app will place an icon on your home screen or in the Apps folder, depending on your device.

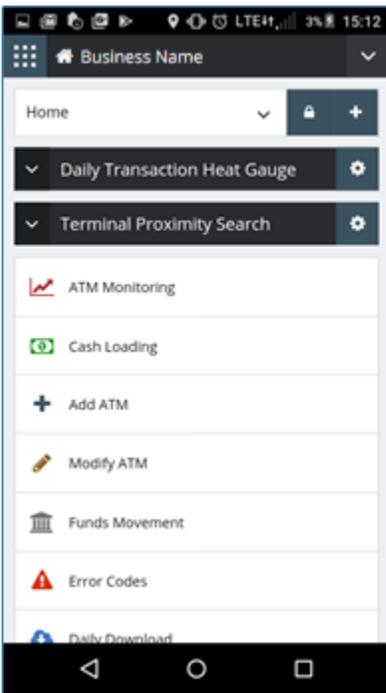
Logging into PAI Mobile with single sign in technology ensures that the user will only need to login once, to keep the user signed in on their personal device until they log off.

This means that once you log into PAI Mobile, you will stay signed in. If you leave your phone lying around, anyone who picks it up could have access to all your information on PAI Mobile.

Users should employ their phones' security features, whether it is a PIN, a pattern, a passcode, a fingerprint, etc., in order to keep their information secure.

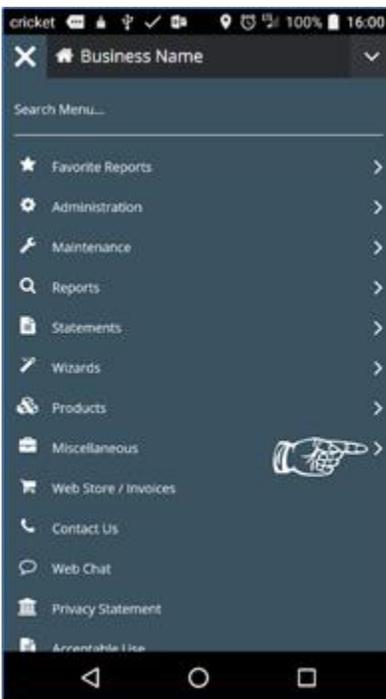
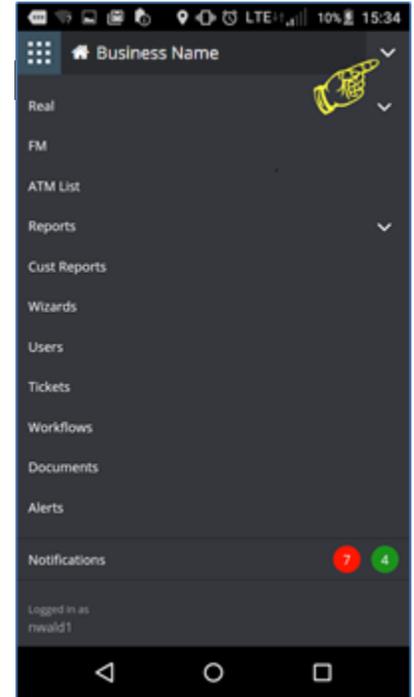


Navigation and Basic Controls



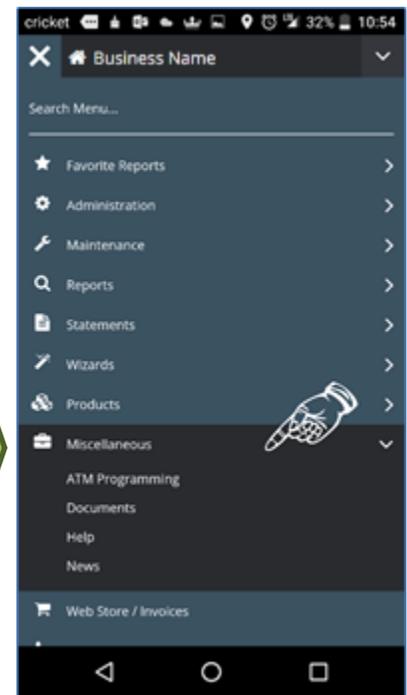
This is the header for the mobile app and is found at the top of each page. In the top left corner is the menu icon, then business name (which is also the Home button), and the personal navigation menu (down arrow in the top right.) Dropdown navigation in the upper right provides access to personalized navigation bookmarks, notifications, change user, My User details, and more.

The home screen has all the conveniences of the desktop website. Speed dial links, Widgets, Personal navigation menu, it's all there! Let's explore some of the great features of PAI Mobile.



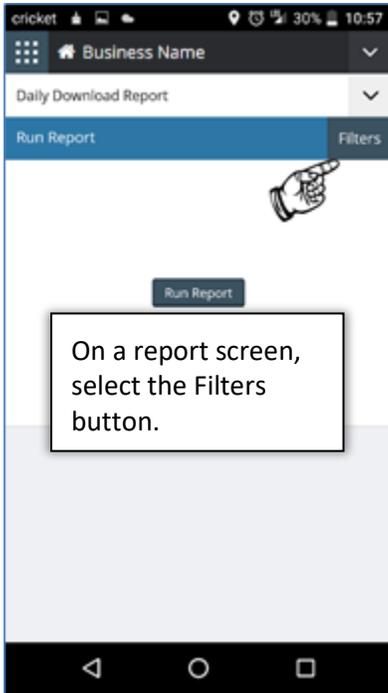
Anywhere in the mobile app that you see a little arrow indicator, this provides access to additional options. Think of the arrows as being similar to a drawer handle that you would use to open and close a drawer.

Touching the menu arrows opens that section in the menu, presenting you with additional selections.



Report Interface

The report interface for PAI Mobile has undergone some specific changes. This was done to provide a much more optimal experience on your device. The result is a very clean, mobile-friendly, and easy to use report interface.

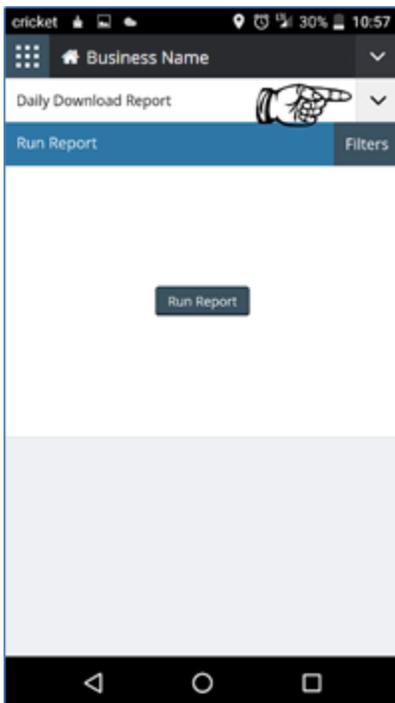
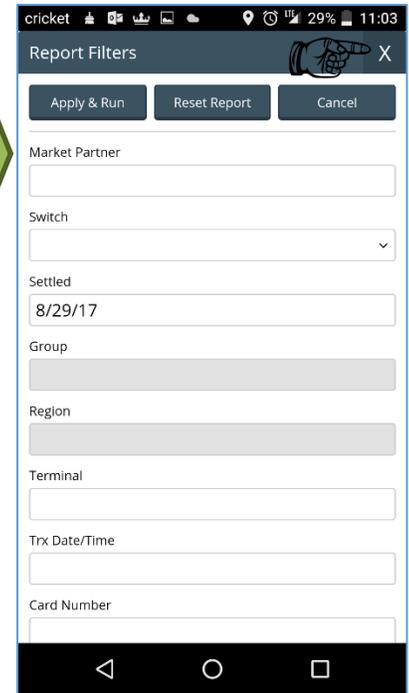


Touching the Filters button will open up a screen that allows you to set filters for the report to search on.

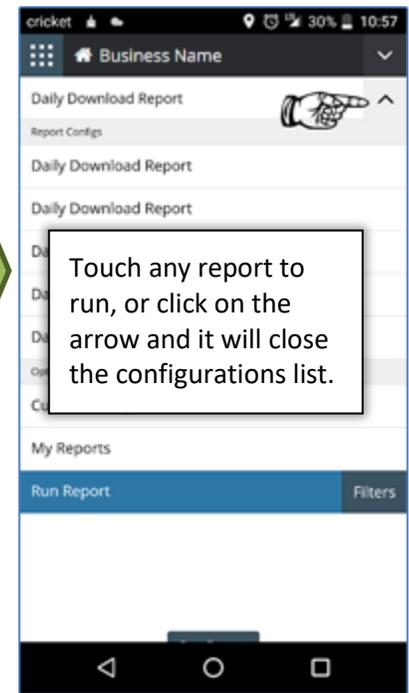
Select "Apply & Run" after your filters have been selected.

Touching the X or the "Cancel" button will return you back to the report screen.

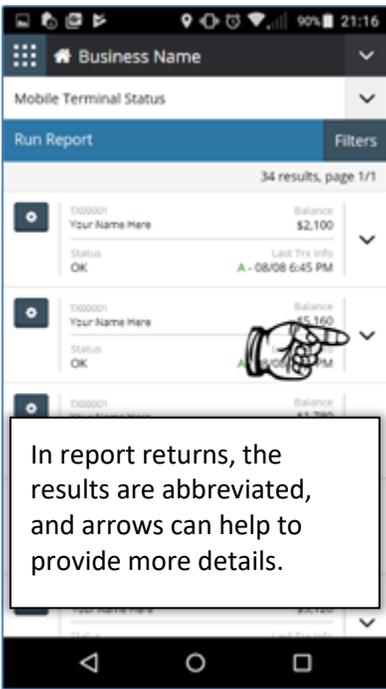
"Reset Report" button clears out the filter and any report results you may have generated.



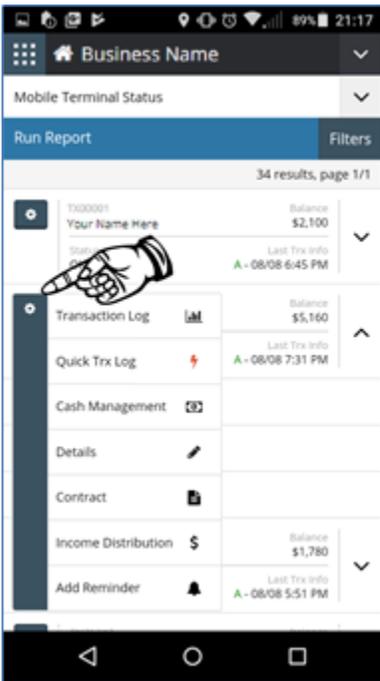
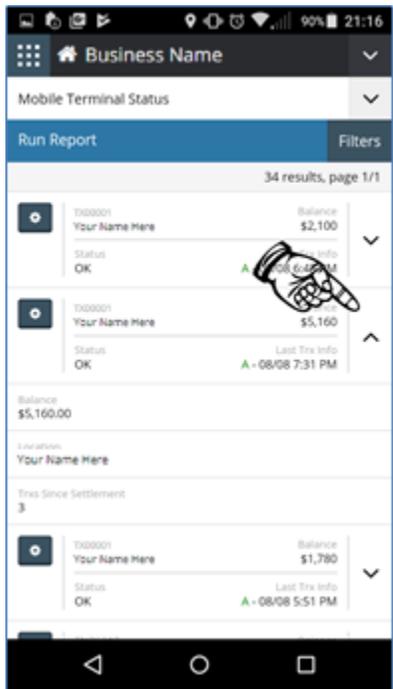
Selecting this arrow will open up the report configuration list. This shows all the different configurations (either system default or customer created) that exist for that report.



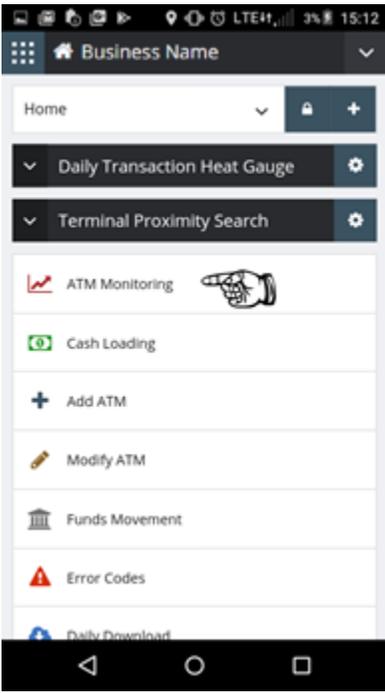
Touch any report to run, or click on the arrow and it will close the configurations list.



Here it shows the location name and the number of transactions since settlement. Click the arrow again and it will close.

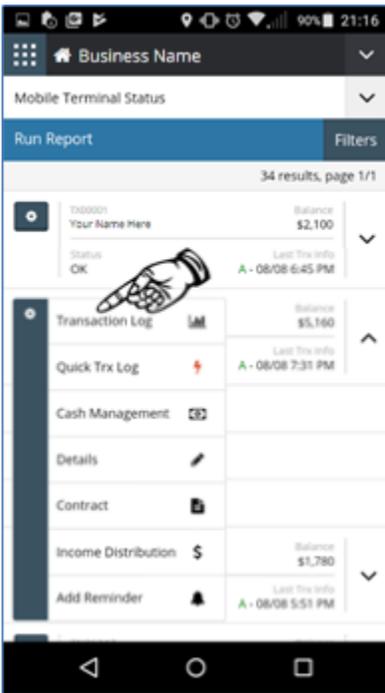
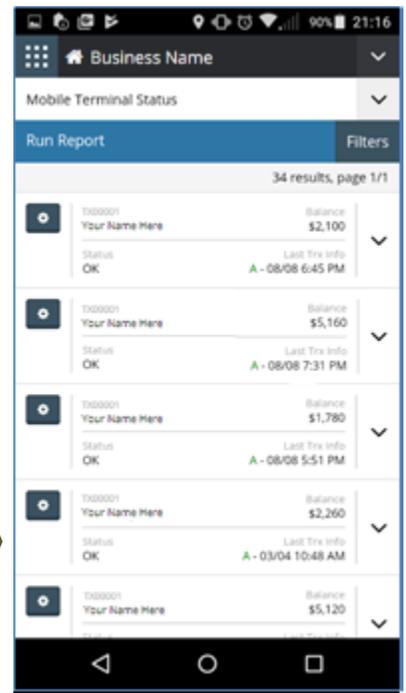


The Cog menu operates just as is does on the desktop site, giving users access to several links for various reports.

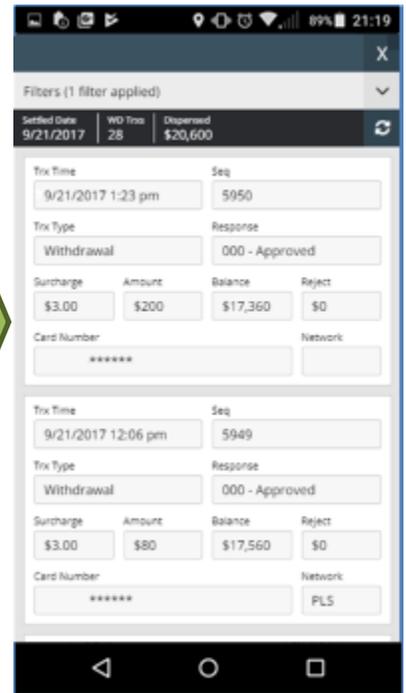


Make use of the Speed Dial (on your home page) to navigate to the most used reports. Click on ATM Monitoring to go to your terminal status report.

Click on the Cog next to the terminal you wish to see a Transaction Log displayed.

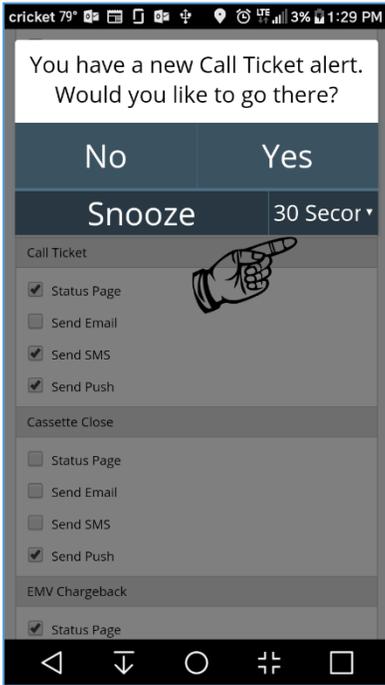


Touch the "Quick Trx Log" link under the Cog Menu and the transaction log for that terminal will be displayed.



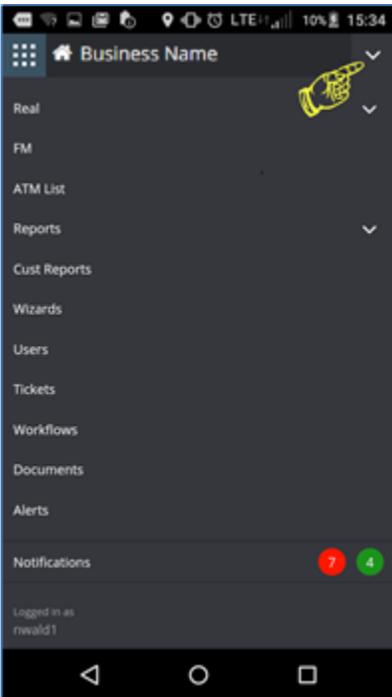
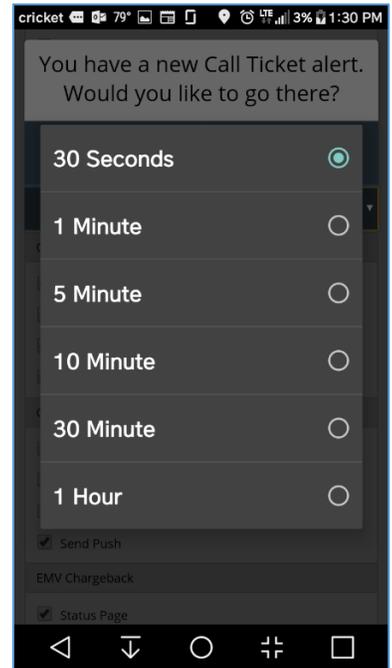
Push Notifications

Push notifications are a new feature exclusive to PAI Mobile. They give the user a much quicker means of receiving alerts, and are a more reliable notification service. The alert is generated in PAI Reports and then sent directly to your device. Having this push notification provides the portfolio manager the ability to be much more responsive in their actions to alerts.



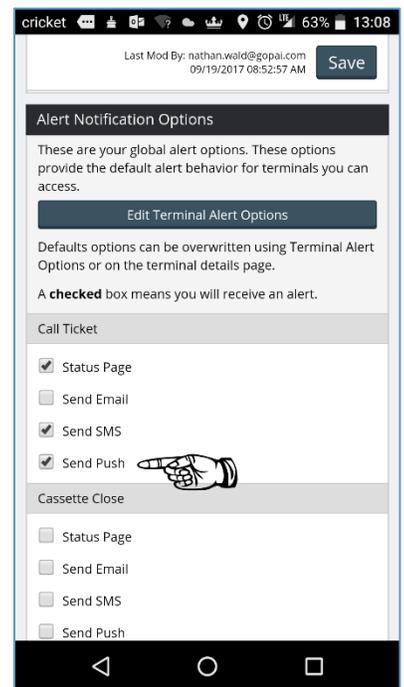
When you receive a push notification you can click on 'No' to make the notification go away, or you can select 'Yes' and you will be taken to the source of the alert.

Push notifications can be directly manipulated to come back and "re-alert" you via a Snooze feature. You can click on the dropdown indicated to set the length of the snooze time. The alert will pop-up on your device again after the set time has elapsed.



To set Push Notifications, click on the personal navigation dropdown, scroll down and select My User.

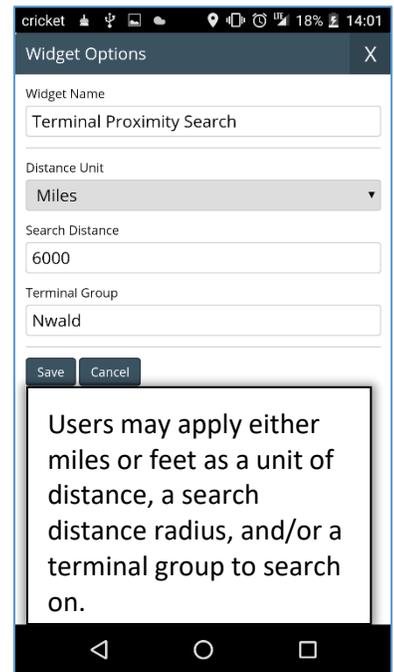
Once in the My User details screen, scroll down to Alert Notifications Options. Find the alert(s) that you wish to set push notifications for and click on the box next to Send Push. Click on Save when finished.



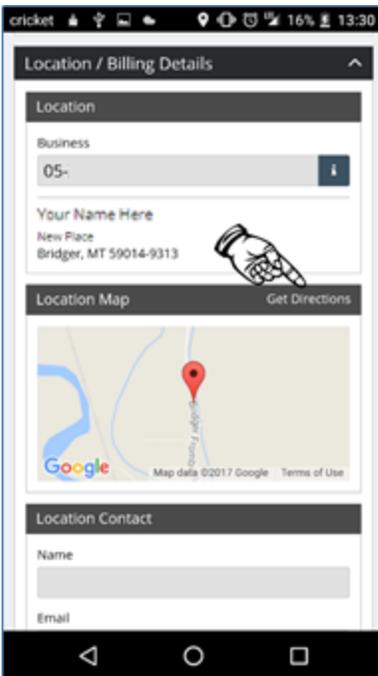
Location Monitoring and Directions



Another new feature being debuted in the new PAI Mobile app is the use of your device's GPS tracking to provide terminal proximity and directions. Shown here is the widget, Terminal Proximity Search, to see terminals that are within a set distance of you. Clicking on the cog icon in the upper left allows the user to set some parameters for what is displayed.



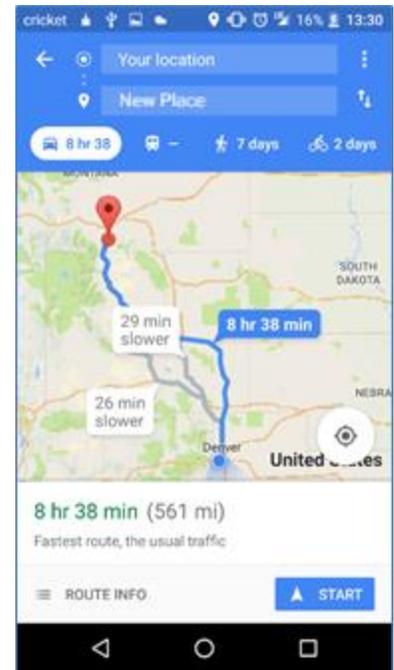
Users may apply either miles or feet as a unit of distance, a search distance radius, and/or a terminal group to search on.



Inside a terminal's detail screen, under the Location section, users will find a location map that initially provides a visual, via Google Maps, of the terminal location. This map can be manipulated (zoom in, zoom out) via gestures on your phone.

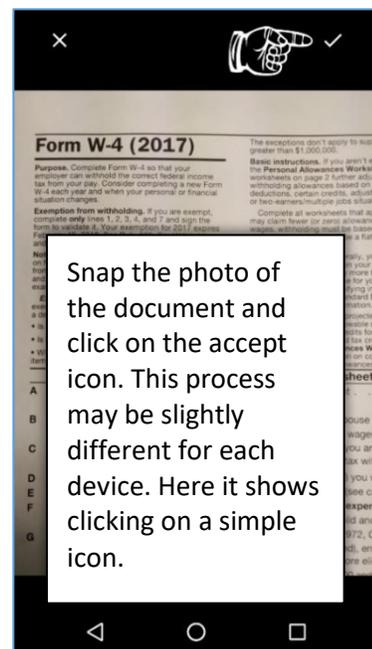
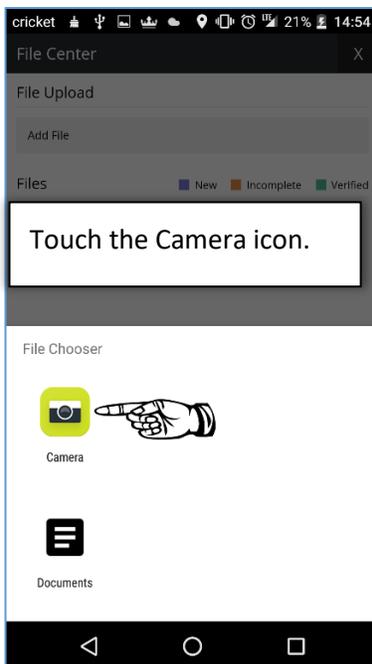
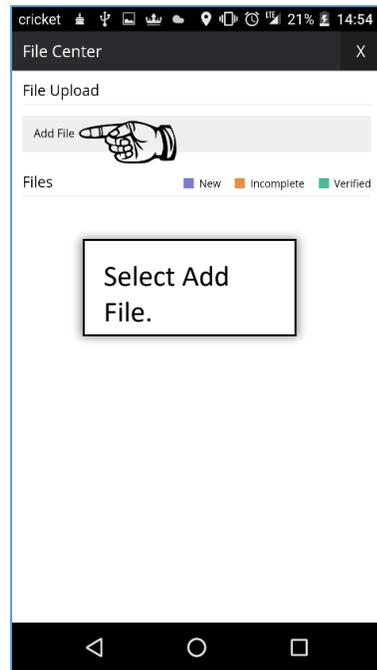
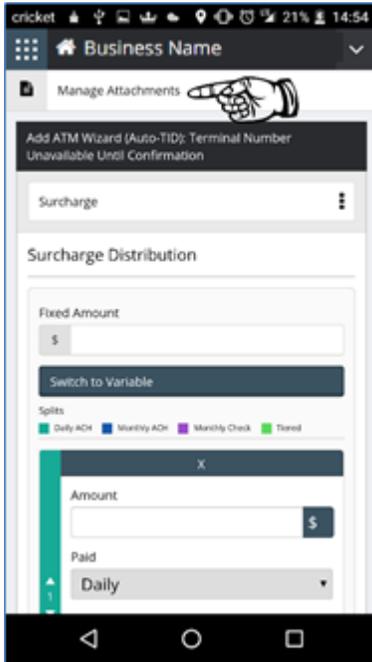
Giving the user driving directions to the terminal location.

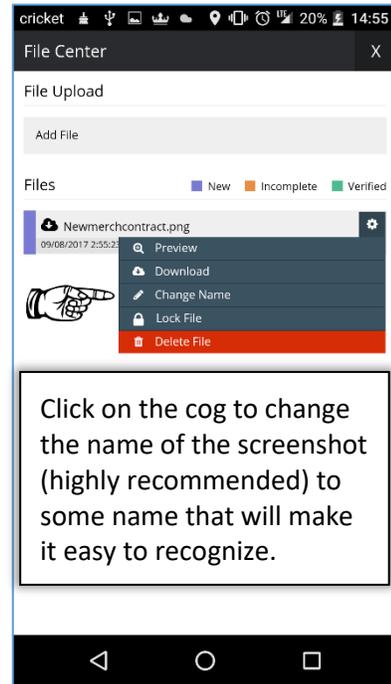
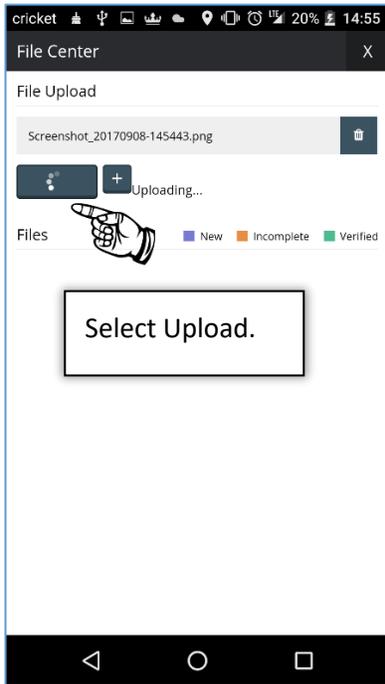
There is a 'Get Directions' link that will take the user to Google Maps.



Camera Input

Your device's camera just became a useful tool in PAI Mobile. Now paperwork can be attached via a snap of the camera. And, adding location and ATM placement photos in the terminal details screen is literally a snap. In these screenshots a user is moving through a Terminal Add Wizard. When they get to a point in the wizard where they need to attach a document, they can simply click on the "Manage Attachments" link in the wizard and now those Exhibit 2 and Exhibit 3 forms are attached instantly.





PAI Mobile brings the reporting, the wizards, and the maintenance tools from the desktop to your mobile device. Whether you are boarding a new terminal in a terminal add wizard, checking the terminal status report, or mitigating a RegE claim, you can practically operate your business from anywhere you choose.

PAI Mobile...bringing the power and flexibility of PAI to the palm of your hand.